



A note to our community about COVID-19

Dear Relation Client Family,

The Relation Insurance Team hopes that this email finds you safe and in good health. We all find ourselves in extraordinary circumstances, coming together to ensure the health and safety of our families, neighbors, and communities as the COVID-19 pandemic continues to escalate. Our thoughts go out to everyone directly and indirectly dealing with health issues related to COVID-19. Our deepest thanks go to those healthcare professionals and many others currently risking their health and livelihoods to help confront this challenge head on.

The health and safety of our clients and our team members is our highest priority. To support efforts underway to slow the spread of the virus, we have transitioned our team to a remote work environment. We are committed to providing the same level of care to you that you have come to expect. Please do not hesitate to reach out to us with any service needs or questions by phone or email as we are maintaining our service hours and want to be available to you without interruption during this difficult time. We are here for you.

As the situation changes, we will take this day by day and follow the guidance of the Centers for Disease Control and Prevention (CDC), as well as local, state and federal officials. We will reopen our physical offices only when we are assured it is safe for us to do so.

We appreciate your business and your loyalty as we manage these unprecedented times together!

Sincerely, Your Relation Team (704)-688-1228

